

6 Media types

Overview

In the *Administration* → *Media types* section users can configure and maintain media type information.

Media type information contains general instructions for using a medium as delivery channel for notifications. Specific details, such as the individual e-mail addresses to send a notification to are kept with individual users.

A listing of existing media types with their details is displayed.

Name	Type	Status	Used in actions	Details	Action
Email	Email	Enabled		SMTP server: "mail.zabbix.com", SMTP helo: "zabbix.com", SMTP email: "zabbix-info@zabbix.com"	Test
Email (HTML)	Email	Enabled		SMTP server: "mail.example.com", SMTP helo: "example.com", SMTP email: "zabbix@example.com"	Test
Mattermost	Webhook	Enabled			Test
Notification script	Script	Enabled		Script name: "notification.sh"	Test
Opsgenie	Webhook	Enabled			Test
PagerDuty	Webhook	Enabled			Test
Pushover	Webhook	Enabled			Test
SMS	SMS	Enabled		GSM modem: "dewity50"	Test

Displayed data:

Column	Description
<i>Name</i>	Name of the media type. Clicking on the name opens the media type configuration form .
<i>Type</i>	Type of the media (e-mail, SMS, etc) is displayed.
<i>Status</i>	Media type status is displayed - <i>Enabled</i> or <i>Disabled</i> . By clicking on the status you can change it.
<i>Used in actions</i>	All actions where the media type is used directly (selected in the <i>Send only to</i> dropdown) are displayed. Clicking on the action name opens the action configuration form.
<i>Details</i>	Detailed information of the media type is displayed.
<i>Actions</i>	The following action is available: Test - click to open a testing form where you can enter media type parameters (e.g. a recipient address with test subject and body) and send a test message to verify that the configured media type works. See also: Media type testing .

To configure a new media type, click on the *Create media type* button in the top right-hand corner.

To import a media type from XML, click on the *Import* button in the top right-hand corner.

Mass editing options

Buttons below the list offer some mass-editing options:

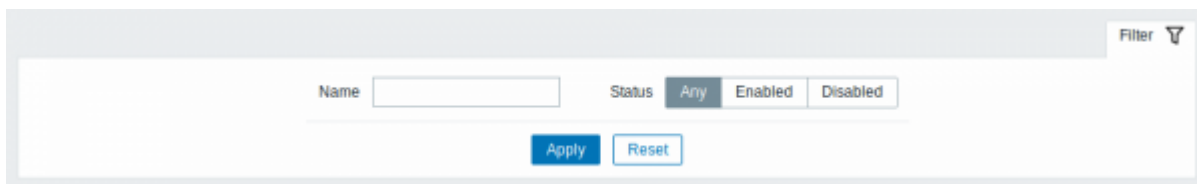
- *Enable* - change the media type status to *Enabled*
- *Disable* - change the media type status to *Disabled*
- *Export* - export the media types to an XML file
- *Delete* - delete the media types

To use these options, mark the checkboxes before the respective media types, then click on the required button.

Filter

As the list may contain a number of media types, it may be needed to filter out the ones you really need.

The *Filter* link is available above the list of media types. If you click on it, a filter becomes available where you can filter media types by name and status.



The screenshot shows a filter interface with a search bar labeled 'Name', a 'Status' dropdown menu with options 'Any', 'Enabled', and 'Disabled', and 'Apply' and 'Reset' buttons. A 'Filter' link with a dropdown arrow is visible in the top right corner.

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